

	Oct 2019	Jan 2020	April 2020	July 2020	Oct 2020	Jan 2021	April 2021	July 2021	BENCHMARKS 7/2021	Preliminary Premier Data					
	3Q2015-2Q2018	3Q2015-2Q2018	3Q2015-2Q2018	3Q2016-2Q2019	3Q2016-2Q2019	3Q2016-2Q2019	3Q2016-2Q2019	3Q2017-4Q2019	5 Star National Rate	1Q	2021	2020	2019	2018	2017
30 Day Readmission															
AMI	15.3%	15.3%	15.3%	15.5%	15.5%	15.5%	15.5%	15.2%	15.8%↓	0.00%	0.00%	12.20%	3.70%	8.11%	8.51%
EDAC-AMI	-8.1	-8.1	-8.1	-0.8	-0.8	-0.8	-0.8	0	7.10%	*	*	*	*	*	*
COPD	19.2%	19.2%	19.2%	20.2%	20.2%	20.2%	20.2%	20.6%	19.7%↑	25.00%	25.00%	16.28%	13.33%	23.81%	22.82%
HF	18.8%	18.8%	18.8%	21.6%	21.6%	21.6%	21.6%	22.3%	21.9%↑	40.00%	40.00%	20.55%	14.71%	22.45%	15.54%
EDAC-HF	-31.8	-31.8	-31.8	-9.8	-9.8	-9.8	-9.8	-7.2	4.5	*	*	*	*	*	*
PN	14.8%	14.8%	14.8%	17.3%	17.3%	17.3%	17.3%	18.6%	16.7%↑	4.76%	4.76%	18.67%	17.50%	16.56%	10.94%
EDAC-PN	-7	-7	-7	-4	-4	-4	-4	6.8	4.7	*	*	*	*	*	*
THA/TKA	5.5%	5.5%	5.5%	5.0%	5.0%	5.0%	5.0%	4.7%	4.0%	0.00%	0.00%	0.00%	9.52%	7.14%	7.81%
Hospital Wide (Medicare Only)	(Q32017-Q22018)15%	(Q32017-Q22018)15%	(Q32017-Q22018)15%	(Q3 2018-Q2 2019) 16.5%	(Q3 2018-Q2 2019) 16.5%	(Q3 2018-Q2 2019) 16.5%	(Q3 2018-Q2 2019) 16.5%	(Q3 2019-Q42019) 16.3%	15.5%↑	19.35%	19.35%	16.79%	14.27%	18.45%	14.55%
Mortality and PSI Mortality															
AMI Mortality Rate	14.1%	14.1%	14.1%	14.6%	14.6%	14.6%	14.6%	14.0%	12.3%↓	0.00%	0.00%	0.00%	18.18%	9.76%	9.62%
COPD Mortality Rate	8.2%	8.2%	8.2%	7.9%	7.9%	7.9%	7.9%	7.4%	8.1%↓	0.00%	0.00%	6.52%	3.85%	2.33%	1.32%
Heart Failure Mortality Rate	11.9%	11.9%	11.9%	13.3%	13.3%	13.3%	13.3%	12.3%	11.2%↓	3.23%	3.23%	1.35%	3.41%	4.55%	3.27%
Pneumonia Mortality Rate	17.1%	17.1%	17.1%	17.6%	17.6%	17.6%	17.6%	17.5%	15.3%↓	8.70%	8.70%	13.79%	7.69%	5.03%	11.11%
Ischemic Stroke Mortality Rate	16.2%	16.2%	16.2%	15.0%	15.0%	15.0%	15.0%	13.6%	13.5%↓	0.00%	0.00%	0.00%	6.82%	1.85%	5.66%
Safety-Hospital Acquired Infections															
CLABSI-Hospital Wide	0.869	0.880	0.880	0.848	0.791	0.791	0.791	0.000	0.777↑	0	0	0	2	1	3
CAUTI-Hospital Wide	0.755	*	*	0.993	0.823	0.823	0.823	0.838	0.734↑	1	1	0	5	1	2
SSI-Colon	*	*	*	*	1.942	1.942	1.942	*	0.863↓	0	0	0	4	2	1
SSI-Abdominal Hysterectomy	*	*	*	*	*	*	*	*	0.944↑	0	0	0	4	0	0
MRSA Bacteremia	*	*	*	*	*	*	*	*	0.865↑	0	0	2	1	0	0
Clostridium Difficile	1.507	1.187	1.187	0.924	0.643	0.643	0.643	1.156	0.554↓	0	0	4	6	(14) NC	1.735
Safety-Complication															
THA/TKA Complication Rate	3.40%	3.40%	3.40%	2.80%	2.80%	2.80%	2.80%	3.10%	2.4%	0.00%		0.00%	5.88%	0.00%	3.31%
Safety-Patient Safety Indicator															
PSI-90 Composite	1.02	1.02	1.02	0.83	0.83	0.83	0.83	0.90	1.00	*	*	*	*	*	*
PSI-90 Composite Breakdown															
PSI-3 Pressure Ulcers	0.40	0.40	0.40	0.20	0.20	0.20	0.20	0.25	0.59↓	0.00	0.00	0.00	0.00	0.00	0.88
PSI-4 Death Among Surgical Inpts. w/serious Treatable Complications Rate (per 1,000) (v6)	173.13	173.13	173.13	179.28	179.28	179.28	179.28	176.75	159.03↓	500.00	500.00	71.43	300.00	185.19	233.33
PSI-6 Iatrogenic Pneumothorax	0.23	0.23	0.23	0.26	0.26	0.26	0.26	0.24	0.23↓	0.00	0.00	0.00	0.68	0.00	0.00
PSI-8 In Hospital Fall With Hip Fracture	0.14	0.14	0.14	0.12	0.12	0.12	0.12	0.09	0.10↓	0.00	0.00	1.06	0.00	0.61	0.32
PSI-12 Perioperative PE/DVT	3.06	3.06	3.06	3.58	3.58	3.58	3.58	3.82	3.63↓	0.00	0.00	0.00	3.65	0.00	2.59
PSI-13 Postoperative Sepsis	5.46	5.46	5.46	4.59	4.59	4.59	4.59	4.52	4.90↑	0.00	0.00	0.00	0.00	0.00	17.91
PSI-14 Postoperative Wound Dehiscence	0.91	0.91	0.91	0.89	0.89	0.89	0.89	0.84	0.86↓	0.00	0.00	0.00	0.00	0.00	0.00
PSI-15 Unrecognized Abd. Acc. Puncture/Laceration	1.66	1.66	1.66	1.39	1.39	1.39	1.39	1.06	1.20↓	0.00	0.00	0.00	0.00	0.00	3.09
Patient Experience-HCAHPS Composite															
Nurse Communication	79%	78%	78%	79%	78%	78%	78%	78%	81%	75.0%	75.0%	77.0%	77.6%	80.3%	80%
Doctor Communication	76%	75%	75%	78%	77%	77%	77%	77%	82%	72.9%	72.9%	77.8%	76.0%	79.2%	77%
Responsiveness	66%	66%	66%	68%	67%	67%	67%	67%	70%	58.5%	58.5%	64.0%	62.3%	73.2%	69%
Meds Communication	64%	63%	63%	61%	60%	60%	60%	60%	66%	55.1%	55.1%	54.9%	57.3%	58.6%	63%
Cleanliness	63%	64%	64%	65%	64%	64%	64%	64%	76%	67.6%	67.6%	62.7%	58.4%	65.9%	66%
Quietness	49%	48%	48%	47%	45%	45%	45%	45%	62%	52.2%	52.2%	49.1%	41.2%	48.3%	58%
Discharge Information	89%	88%	88%	87%	86%	86%	86%	86%	87%	83.2%	83.2%	88.2%	87.0%	89.6%	90%
Care Transition	50%	49%	49%	48%	47%	47%	47%	47%	54%	37.7%	37.7%	46.9%	41.5%	52.2%	51%
Overall Rating of Hospital	65%	60%	60%	60%	59%	59%	59%	59%	73%	58.7%	58.7%	60.1%	56.3%	67.8%	67%
Willingness to Recommend	55%	49%	49%	53%	52%	52%	52%	52%	72%	58.6%	58.6%	54.9%	46.3%	57.5%	63%
Effectiveness															
IMM-3/OP-27 Healthcare Personnel Influenza Vacc.	(Q42018-Q12019) 97%	(Q42018-Q12019) 82%	(Q42018-Q12019) 82%	(Q42018-Q12019) 82%	(Q42019-Q12020) 87%	(Q42019-Q12020) 87%	(Q42019-Q12020) 87%	(Q42019-Q12020) 87%	91%						
OP-22 Patient Left Without Being Seen	(Q12017-Q42017) 2%	(Q12018-Q42018) 1%	(Q12018-Q42018) 1%	(Q12018-Q42018) 1%	(Q12018-Q42018) 1%	(Q12018-Q42018) 1%	(Q12018-Q42018) 1%	(Q12018-Q42018) 1%	2%	*	*	*	*	1.20%	2.00%
OP-23 Head CT Results w/in 45 Min. for Stk Pts.	82%	79%	79%	79%	82%	82%	82%	82%	(Q42019-Q32020) 86%	72%	*	*	88.89%	75%	80%
OP-29 Appropriate F/U Interval Normal Colonoscopy	(Q12017-Q42017) 99%	(Q12018-Q42018) 100%	(Q12018-Q42018) 100%	(Q12018-Q42018) 100%	(Q12018-Q42018) 100%	(Q12018-Q42018) 100%	(Q12018-Q42018) 100%	(Q12018-Q42018) 100%	100%	91%	*	*	94%	100%	100%
OP-32 Hospital Visit after Outpatient Colonoscopy	14.60	(Q12016-Q42018) 14.3	(Q12016-Q42018) 14.3	(Q1 2016-Q4 2018) 14.3	(Q1 2016-Q4 2018) 14.3	(Q1 2016-Q4 2018) 14.3	(Q1 2016-Q4 2018) 14.3	(Q1 2017-Q4 2019) 14.9	(Q1 2017-Q4 2019) 14.9	(Q1 2017-Q4 2019) 14.9	(Q1 2017-Q4 2019) 14.9	*	*	*	*
PC-01 Elective Delivery Prior to 39 Weeks-lower % is better	0%	(Q42018-1Q2019)4%	4%	4%	2%	2%	2%	2%	(Q42019-Q32020) 0%	3%↑	*	*	0%	0%	0%
SEP-1 Severe Sepsis and Septic Shock	47%	60%	60%	61%	52%	52%	52%	52%	(Q42019-Q32020) 52%	60%↑	*	*	65.00%	52.33%	47.00%
Timeliness															
ED-2b ED Decision Admit to Departure for Admit Pts	91	92	92	96	103	103	103	103	101↓	*	*	173	90	94	75
OP-18b Med. Time from ED Arrival to Depart for D/C Pts	126	124	124	128	134	*	*	145	143↓	*	*	165	*	130	138
Imaging															
OP-8 MRI Lumbar Spine	32.0%	32.0%	32.0%	38.1%	38.1%	38.1%	38.1%	38.1%	51.0%	38.5%↓	**	**	**	**	32.40%
OP-10 Abdomen CT Use of Contrast Material	5.5%	5.5%	5.5%	6.1%	6.1%	6.1%	6.1%	6.1%	1.9%	1.9%↓	*	*	7.25%	*	6.54%
OP-13 Cardiac Imaging for Preoperative Risk Assessment for Non-Cardiac Low-Risk Surgery	3.7%	3.7%	3.7%	2.7%	2.7%	2.7%	2.7%	2.7%	4.1%↓	**	**	**	*	0.00%	3.60%

* No Data **CMS retired metric NC not calculated updated 5.10.2021